**PERSON SPECIFICATION**

**Job Title: Mentor**

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| **Criteria** | **Essential** | **Desirable** |
| Qualifications/Attainments | * A commitment to voluntarily attend pre-training and continuous training provided by Pyramid Mentoring.
 | * A level 2 NVQ qualification or equivalent or be willing to train toward this.
* Previous safeguarding training
* A qualification(s) in mental health, social care, education.
* IT security qualification
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| Relevant Experience | * Ability to demonstrate good written and verbal communication skills.
 | * To have experience or knowledge of working with at risk clients
* Ability to lead, motivate, support, challenge and develop clients to secure improvement.
* Ability to liaise with other agencies in supporting clients.
* Ability to demonstrate relationship building skills and be able to show sensitivity and empathy in your work.
* Experience of working in the community.
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| Skills and Competencies | * You will have access to a computer and be proficient in Excel and Word.
* The ability to work under own initiative and be a lone worker with at risk clients in the community.
* Ability to relate well to children and/or adults.
* To consistently improve own practice and knowledge through self evaluation and constructive feedback from your line manager and CEO
* Good time management, organisational and interpersonal skills.
* Ability to respect and maintain confidentiality.
 | * The ability to handle challenging situations (managing risk), E.g. behavior difficulties in the home or community.
* To work constructively as part of a team in developing and implementing goals/objectives with the client.
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| Personal Qualities and Circumstances | * Be enthusiastic and energetic.
* Dedication to the role, resilience and willingness to learn.
* Be empathetic
* A belief that the best interests of the client come first.
 | * It is desirable that the post holder is able to work evenings/ weekends dependent on need.
* It is desirable for the post holder to have access to a car and a full U.K. driving license & business insurance.
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